

# Madick Ange César

IT Support Specialist · Full-Stack JavaScript Developer · DevOps & Cloud Enthusiast

[madickangeceasar59@gmail.com](mailto:madickangeceasar59@gmail.com) · Yaoundé, Cameroon | Remote (Worldwide) · [+237 687 635 233](tel:+237687635233)  
[linkedin.com/in/ange-cesar-madick-88b665281](https://www.linkedin.com/in/ange-cesar-madick-88b665281) · [github.com/MadickAngeCesar](https://github.com/MadickAngeCesar) · [madickangeceasar.vercel.app](https://madickangeceasar.vercel.app)

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## Professional Summary

Bilingual (English/French) entry-level IT Support Specialist and Full-Stack JavaScript Developer with hands-on experience in building, maintaining & deploying production-ready applications using modern JavaScript stacks (MERN, Next.js), Automation, and solid foundation in IT troubleshooting, infrastructure, networking & security.

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## Technical Skills

- **Technical support:** Troubleshooting, Automation, Networking, Operating Systems, System Administration and Security
- **Frontend & Design:** Figma, HTML5, CSS3, JavaScript (TypeScript), React (Next.js), React Native, Electron, WordPress
- **Backend & Databases:** Node.js (Express), RESTful APIs, Firebase, Supabase, Prisma ORM, PostgreSQL, MongoDB
- **DevOps & Cloud:** Git, GitHub, Docker, Kubernetes, OpenShift, CI/CD, Sentry, Vercel, Cloud Deployment
- **Good Practices:** Agile/Scrum, Testing, Code Review, AI-SDLC (GitHub Copilot), Basic Security (Arcjet)

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## Professional Experience

**Software Engineer Intern** | VTC Internationale · Nov 2024 – Feb 2025

- Built responsive React.js interfaces and stable Express.js APIs improving reliability by 35%. Integrated GitHub Action based CI/CD pipelines, reducing deployment errors by 30%. Collaborated with cross-functional teams under Agile Scrum.

**ICT Instructor (Part-time)** | The ICT University - Miss Cameroon Program · Sep 2024 – Nov 2024

- Designed and delivered bilingual (French/English) project-based ICT curriculum to 20+ students. Reduced student setup time by ~40% by preparing standardized lab environments and step-by-step documentation.

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## Projects (<https://madickangeceasar.vercel.app>).

**Nurtaura** ([Link](#)) · Next.js, Supabase (Prisma), Clerk, PWA, GitHub Actions/Copilot

AI-powered cross-platform app for lifestyle management & optimization (health, finance, education, and productivity).

**Smart IT Support** ([Link](#)) · Next.js, Firebase, Automation (n8n), Clerk and Google APIs (YouTube, Gemini)

Automated IT troubleshooting and knowledge-assistance platform enabling faster issue resolution for IT support teams.

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## Education & Certification

- **Bachelor of Science · Computer Science · The ICT University, Cameroon · July 2025**  
*Exposure to: Project Management, Mobile Development, Data Science, Artificial Intelligence, IoT and Embedded System*
- **Professional Certificate · Full-Stack JavaScript Developer · IBM, Coursera · December 2025**  
*Relevant Courses: Intro to SE, Intro to Cloud Computing, Application Development using Microservices and Serverless.*
- **Professional Certificate · Information Technology (IT) Support · Google, Coursera · February 2026**  
*Relevant Courses: Technical support, Computer Networking, Operating Systems, System Administration, and IT Security*

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**Availability:** Immediate | Freelance, Part-time, and Full-time jobs

**Location:** Yaoundé, Cameroon | Remote (World-wide)